



## Customer Notification – Resuming DNPs

10/29/20

In late November, RTC will resume normal disconnect practices for customers who have a past due account and have not contacted us to make a payment arrangement.

If your account payments are not current, please contact our Customer Care Team, 706-965-1234, to avoid an interruption in your services.

We understand this is a difficult time for many families in our community. RTC will work closely with each customer individually regarding repayment of past due invoices.

We are proud to serve you during this difficult season.

Sincerely,

Your Friends at RTC